Adding SecureKi's PAM provided TIME's organization to improve its operational efficiency and secure its privileged accounts.

> "Working at a fast-paced company like TIME means we needed a solution that would allow us to maintain that pace. Having SecureKi not only saves our time and cost, but it also allows us to focus on what matters most; improving our product and putting our customer's needs first.

Low Chia Seng

TIME dotCom Head of Network Planning

The Company

TIME dotCom (TIME), listed on the Stock Exchange of Malaysia since 2001, is a fixed-line telecommunications provider that connects businesses and homes by harnessing the talents of the most capable people and the latest available technologies.

Based in Kuala Lumpur, TIME offers a full suite of domestic and international connectivity and data center solutions to the Wholesale, Enterprise, and Retail markets.

The Challenges

As the telecommunications provider that is widely used and has been an integral part of every aspect, whether it is related to businesses or individuals, TIME has provided a variety of services that connect and communicate with millions of people in the nation.

Managing over thousands of network devices with various teams handling the growing complexity of managing privileged access, TIME security team ultimately needed a PAM solution with SSO that could handle thousands of their daily SSH sessions without adding any additional friction for their team.

"We are looking for a solution that is easy to use (both from an IT administrator and end-user perspective) without compromising security while securing our SSO," says Low Chia Seng, Head of Network Planning at TIME dotCom.

The Solution

"With its ability to provide seamless access to large numbers of applications with SSO to all network devices, SecureKi PAM with SSO seemed like a natural choice," says Low. "SecureKi SSO simplifies access with one username and password with multifactor-authentication (MFA) included to prevent any fraudulent login attempts."

Beyond securing access for thousands of devices for their critical infrastructure, Low said that the ease of deployment and use while reducing operational complexity were all significant deciding factors for making the move to SecureKi PAM.

"PAM automation functions such as customized reporting and multi-level workflow with email-based approval helps in eliminating manually intensive, time-consuming, and error-prone administrative processes," said Low. "Working at a fast-paced company like TIME means we needed a solution that would allow us to maintain that pace. Having SecureKi not only saves our time and cost, but it also allows us to focus on what matters most; improving our product and putting our customer's needs first." shared Low.