Malaysian Communications and Multimedia Commission (MCMC) meets compliance requirements with SecureKi's Privileged Access Management (PAM).

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Sam Majid

MCMC Chief Technology and Innovation Officer

The Company

The Malaysian Communications and Multimedia Commission (MCMC) is a regulatory body whose key role is in regulating the communications and multimedia industry based on the powers provided in the Malaysian Communications and Multimedia Commission Act 1998 and the Strategic Trade Act 2010. Its role is to implement and promote the Government's national policy objectives for the communications and multimedia sector. MCMC is also charged with overseeing the new regulatory framework for the converging telecommunications and broadcasting industries and online activities. In 2001, MCMC's role was expanded to oversee the postal service sector under the Postal Services Act 1991 and license the Certification Authorities under the Digital Signature Act 1997.

The Challenges

Cybersecurity is a top concern for organizations across the globe. As a result, more and more compliance regulations and laws are being put in place, but meeting these strict rules can be a challenge for organizations. As a local regulatory body, MCMC, like most corporations consisting of hundreds if not thousands of critical systems within their business and operation, faces the same prevalent challenge in complying with compliance regulations such as securing and managing access to administrative and other highly-privileged accounts (including temporary and single-use administrative accounts).

The Solution

MCMC has turned to SecureKi and selected SecureKi's Privileged Access Management (PAM) solution based on its design towards Zero-Trust to secure its privileged identities and access. With SecureKi's PAM, they can comply with internal and regulatory compliance requirements with periodic password reset and have the capabilities to monitor its privileged access across all target systems.

"SecureKi's PAM solution manages privileged accounts for our in-house applications according to industry best practices and standard in password complexity with a defined scheduled rotation," said Sam Majid, Chief Technology and Innovation Officer at MCMC. On top of in-house applications, MCMC's infrastructure devices and privileged appliance accounts are also managed by SecureKi's PAM solution. "By deploying SecureKi's PAM, we're able to comply with regulatory compliance and highlight our commitment to industry best practices as a communication and multimedia commission," Sam says. "The implementation of SecureKi's PAM also integrates well with our existing Multifactor Authentication. The ease of use plus the quick responsiveness from their support team made a big difference in our journey towards achieving a full zero-trust maturity model."